



MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.
(A GOVT. OF MAHARASHTRA UNDERTAKING)
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Date: 02/05/2015

COMMERCIAL CIRCULAR NO. 240

Sub :- Revised guidelines regarding Standard of Performance (SOP)

Ref :-

1. Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2005.
2. Secretary (Small and Medium Inds.) and Development Commissioner (Industries), letter no. DI/DC(I)/MII/2015/A-68 dtd. 08.01.2015
3. Tariff Order MERC Order dated. 16 August 2012 Case No. 19
4. Schedule of Charges (SoC) (In Force), MERC Order dated. 16 aug. 2012 in Case No.19

As stipulated under section 43 of Electricity Act 2003 and further provided in MERC (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2014, New connection & supply of electricity has to be provided within the given time period, which is the maximum period for providing the electricity.

In the endeavor to provide power supply even before the stipulated period, so as to provide more expeditious service to consumer & to improve ease of doing business, it has been decided to simplify the procedure and to reduce the time period provided for different activities involved in giving power supply to the consumer.

As approved by the Competent Authority the revised time lines for completing the different activities related to release of power supply to the consumer shall be as given below.

Detailed procedure for getting electricity with time and cost for FY 15-16

SOP A Category – 30 days – Existing network

SOP B Category – 90days – Extension or Augmentation of distribution network

SOP C Category – 365 days – Commissioning of new substation

Sr No	Procedure carried out	Time to complete			Exiting SOP Timelines
		SOP - A	SOP - B	SOP -C	
1(a)	<p>Inspection of Site</p> <p>On receipt of duly filled New application form applicants along with the required documents, Site Inspection to be done by in-charge Engineer</p> <p>a) Fix the appointment with the applicant b) Inspect the site ,verify documents, activity/ purpose and check installation c) Fix the point of supply /meter installation point d) Check nearest feeding point e) Carry out the path survey required for estimate</p> <p><u>B) acquirement of land for substation</u></p> <p>1) Identification of land for new s/s 2) Preparation and sanctioning of land proposal 3) Acquisition of land</p>	3 days	3 days	7 days (provided for new s/s land is available)	Land will be made available by the party
1(b)	<p>Load and Estimate sanction and issuance of demand Note</p> <p>a) Preparation of load, estimate proposal–</p> <p>b) Sanction load, estimate by competent authority</p> <p>c) Issue of demand note indicating various charges as applicable</p> <p>d) Intimate to comply the statutory documents (such as test report, high rise clearance certificate, etc.) to be submitted prior to release of power supply.</p>	4 day	10 days	25 days	

2	Work Execution by MSEDCL – On receipts of payment and compliance from applicants A) Erection and commissioning of required infrastructure. B) Laying of service wire over head/ underground cable from distribution mains to point of supply.	7 days	15 days	150 days	
3	A) Installation of meter and Release of electric supply After receipts of test report, charging permission from electrical inspector and other required documents 1) Installation of meter and metering equipment 2) Testing of equipment : substation and metering equipment 3) Charging of meter	1 days	2 days	14 days	
	Total	15 days	30 days	196 days	SOP A – 30days SOP B – 90 days SOP C -365 days

It shall be noted that the revised time lines as stated above shall come into the force with immediate effect and shall supersede all instructions/circulars concerned with subject matter issued so far.



Chief Engineer (Commercial)

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